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NIST Cybersecurity Framework 2.0: A Guide to Creating Community Profiles

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Cherilyn Pascoe

National Cybersecurity Center of Excellence National Institute of Standards and Technology

Julie Nethery Snyder The MITRE Corporation

Karen Scarfone
Scarfone Cybersecurity

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potential updates, and document history.

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30 Abstract

- 31 The NIST Cybersecurity Framework (CSF) 2.0 introduced the term "Community Profiles" to
- 32 reflect the use of the CSF for developing use case-specific cybersecurity risk management
- 33 guidance for multiple organizations. This guide provides considerations for creating and using
- 34 Community Profiles to help implement the Framework. The guide describes Community
- 35 Profiles, provides guidance for the content that may be conveyed through a Community Profile,
- and offers a Community Profile Lifecycle (Plan, Develop, Use, Maintain).

37 Keywords

- 38 Community Profiles; cybersecurity; Cybersecurity Framework (CSF); cybersecurity risk
- 39 governance; cybersecurity risk management; enterprise risk management; Profiles.

40 Audience

- 41 The primary audience for this guide is communities, which are groups of organizations with
- shared interests in cybersecurity risk management within a specific context, such as a sector,
- 43 technology, or challenge, that are interested in developing one or more Community Profiles.

44 Supplemental Content

- 45 The NCCoE has worked with communities to develop Community Profiles for a variety of use
- 46 cases. These Community Profiles are available on the NCCoE Framework Resource Center.
- 47 Communities that are interested in working with the NCCoE to develop Community Profiles and
- 48 supporting resources or that have suggestions for improving this guide may contact the NCCoE
- 49 at framework-profiles@nist.gov or visit the NCCoE Framework Resource Center.

50 Acknowledgments

- 51 This NCCoE guide is informed by insights gained from over a decade of collaborative efforts to
- 52 develop what are now called Community Profiles. The NCCoE acknowledges and thanks all of
- 53 those who have contributed to these efforts. In addition, the NCCoE wishes to express our
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Preface

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76 Since the NIST Cybersecurity Framework (CSF) was first released in 2014, the CSF has been used 77 by communities with shared interests in cybersecurity risk management. These communities 78 developed what are now called "Community Profiles" to outline shared interests, goals, and 79 outcomes within a specific context, such as a sector, technology, or challenge. CSF 2.0 introduced the term "Community Profiles" to describe the ways various organizations have 80 81 used CSF Profiles to develop cybersecurity risk management guidance that applies to multiple 82 organizations, as well as to differentiate them from Organizational Profiles that are internally 83 focused on the organization itself and generally not shared publicly. A Community Profile can be thought of as guidance for a specific community that is organized around the common 84 85 taxonomy of the CSF. 86 This guide provides considerations for creating and using Community Profiles to implement the 87 CSF 2.0. This guide is intended to provide a starting point, as there are a myriad of ways that 88 Community Profiles have been developed to serve communities. Communities can build on the 89 ideas in this guide to create a Community Profile that supports their needs where they share 90 common priorities.

1. About Community Profiles

- 92 A *Community Profile* describes shared interests, goals, and outcomes for reducing
- 93 cybersecurity risk among a number of organizations. Community Profiles provide a way for
- ommunities to reflect a consensus point of view about cybersecurity risk management.
- 95 Organizations in the community can use a Community Profile as the basis of, or to inform, their
- 96 Organizational Target Profiles. Some communities may develop more than one Community
- 97 Profile, based on the scope of their needs.
- 98 **Communities** are organizations that share a common context and an interest in their
- 99 cybersecurity posture. Examples of communities that a Community Profile may support include:
 - Sectors/subsectors (e.g., critical infrastructure sectors)
 - Technologies (e.g., mobile, cloud)
 - Other use cases (e.g., thwarting ransomware attacks)

Figure 1 provides an abstract view of Community Profiles, which use the CSF 2.0 Core to identify and prioritize cybersecurity outcomes that are necessary to meet the community's priorities.

Community priorities influence the CSF 2.0 outcomes that are prioritized. The stars in Fig. 1

represent the degree of importance of CSF 2.0 outcomes in the context of the Community

107 Profile.

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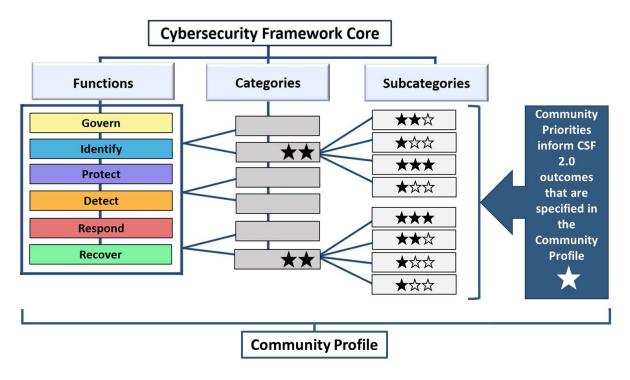


Fig. 1. Representation of Community Profiles Using the CSF Core.

- Examples of Community Profiles are available on the <u>NCCoE Framework Resource Center</u>. Once
- available, NIST will add Community Profiles that are developed for CSF 2.0 to the NCCoE
- 112 Framework Profiles Resource Center.

113 **1.1. Benefits**

- 114 Community Profiles offer a variety of potential benefits, including:
- Describing a shared taxonomy for cybersecurity risk management and priorities in the
 context of the community
- Encouraging common target outcomes that organizations within the community can use to inform their assessments of cybersecurity progress
- Aligning requirements from multiple sources under one framework
- Leveraging expertise across the community
- Minimizing the burden for each organization by providing priorities and outcomes that
 organizations can use to develop their own Target Profiles
- 123 The benefits communities will find most valuable shape how they scope and approach
- 124 developing their Community Profile(s).

125 1.2. Developers and Owners

- 126 Efforts to develop Community Profiles encourage collaboration across the community often
- the efforts to bring a community together to develop a Community Profile to find consensus are
- just as valuable as the publication. The Community Profile developer should have community
- expertise, capabilities to convene other experts that represent the interests of the community,
- and resources to support development. Examples of organizations that may collaboratively
- develop and maintain Community Profiles include trade associations, nonprofit entities,
- 132 government agencies, advisory committees, and information sharing organizations. A large
- organization with distinct operational components might even develop a Community Profile for
- internal use across its divisions or units.

2. Community Profiles Contents

- 136 Community Profiles use the CSF Core to highlight and prioritize cybersecurity outcomes that are
- important for achieving community priorities. A Community Profile provides information that
- enables the community to make risk-informed decisions when determining how to use its
- 139 cybersecurity resources.

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- 140 Community Profiles align community priorities with outcomes from the CSF 2.0 Core by
- 141 specifying Subcategories as "included" in the Community Profile. As depicted in Table 1,
- 142 Community Profiles should include:
 - The *priority* level of each CSF 2.0 outcome (e.g., ranking 1, 2, 3, or Low/Moderate/High),
 - A rationale for the priority level(s) to help users understand applicability of the CSF 2.0 outcome in the context of the community (e.g., an explanation of community-specific challenges or threats that the outcome will help the community address), and
 - Applicable Informative References/Mappings that can help users achieve the CSF 2.0 outcomes or that can inform assessments of outcomes their organization is already achieving (e.g., industry standards or guidelines).

CSF 2.0 Outcome		Priority	Rationale	Informative References / Mappings
ID.AM-01	Inventories of hardware managed by the organization are maintained			
ID.AM-02	Inventories of software, services, and systems managed by the organization are maintained			

Table 1 Sample Community Profile Template

- Communities may also choose to include:
 - Considerations Supplements the rationale by providing additional recommendations, explanations, or other supporting details for a CSF 2.0 outcome within the context of this Profile
 - **Implementation Examples** Provides one or more examples of implementation activities that could be implemented to achieve part or all of the CSF 2.0 outcome
 - **Notes** Offers any additional details about a CSF 2.0 outcome within the community's context, such as notes to Community Profile users
 - Communities may wish to further elaborate on how CSF 2.0 outcomes help them address more discrete priorities and objectives. For example, priority levels, considerations, and implementation examples may differ for one community priority in comparison to another.

164	Using Crosswalks and Mappings for Community Profiles
165	Communities may have requirements from a variety of laws,
166	regulations, standards, and other resources. Mappings provide a way of
167	identifying and describing relationships of these many resources.
168	Mappings to the NIST CSF 2.0 and other NIST publications are stored in
169	the Cybersecurity Privacy and Reference Tool (CPRT).

3. The Community Profile Lifecycle

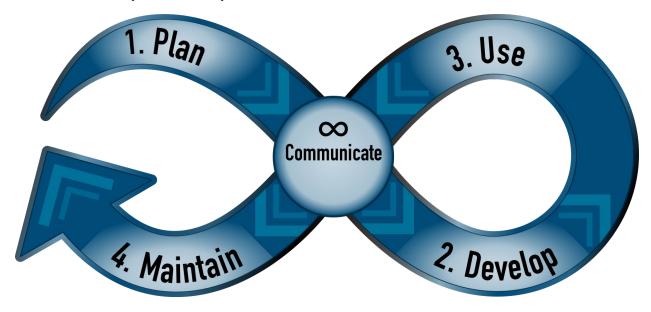


Fig. 2: Community Profile Lifestyle

Fig. 2 illustrates the Community Profile Lifecycle. Developing a Community Profile begins with a **planning** process that includes understanding the needs of the community it is intended to support and determining the scope of the Profile. Thoughtful planning enables the **development** process, resulting in the Community Profile. The Profile is then ready for **use** by organizations in the community. Community Profiles are reviewed periodically and updated as needed to ensure they are adequately **maintained** and continue to meet the needs of the community or are retired when no longer needed.

A thread of communication runs throughout the Community Profile Lifecycle. Coordination and collaboration among organizations within the community helps develop a Community Profile that is realistic and useful throughout its lifespan.

The section below provides a summary of the Community Profile Lifecycle phases.

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Summary of Community Profile Lifecycle Phases

1: Plan

Audience: determine the community

Scope: determine what the Community Profile will address

Participants:

determine who will contribute to development

References: identify community-specific standards, regulations, and other resources

Content: determine what to include in the Community Profile

2: Develop

Prioritize: identify community priorities and objectives

Align: align community priorities to CSF cybersecurity outcomes

Document: complete the Community Profile with relevant content

Feedback: engage the community to provide feedback

Inform: notify the community that the Profile is available and ready for use

3: Use

Collaborate and
Coordinate: determine
how to use the
Community Profile
most effectively within
organizations and
across the community

Assess: determine the current state of the community and organizations

4: Maintain

Measure Impact:

evaluate the success of the Community Profile and identify additional needs

Monitor/Feedback:

determine if changes are needed to make the Profile more effective for the community

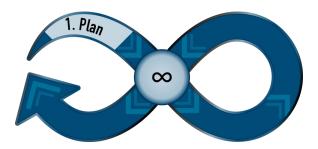
Update: adjust Community Profile content as needed

Retire: retire the Community Profile when no longer needed

Communicate (All Phases)

Communication throughout the lifecycle helps the community develop an appropriate Community Profile.

188 **3.1. Plan**



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When planning the creation of a Community Profile, perform these actions:

1. **Identify the intended audience for the Community Profile.** Determine whether the Profile is intended for the entire community or specific parts of or roles within the community. Most Community Profiles are intended to address many roles, from directors and executive leaders to hands-on implementers.

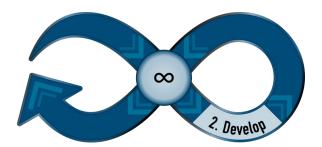
- 2. **Scope the Profile.** The Profile's scope should be broad enough to accommodate the variety of community members but not so broad that it does not adequately capture the community's cybersecurity needs. Some communities also determine whether the Community Profile will be a voluntary resource or will be required for the community.
- 3. **Identify participants in the development process.** Aligning community priorities requires participation of knowledgeable experts across the community with a variety of operational experience in addition to cybersecurity experts. Participants should be willing to participate throughout the Profile development process and will ideally champion its use once the Profile is complete.
- 4. Identify community-specific Informative References. Informative References are standards, guidelines, regulations, and other resources to help inform how a community achieves the outcomes in the CSF Core. Communities should take advantage of context-specific regulations, relevant sector/technology-specific standards, industry best practices, and other available references that can support development and use of the Community Profile. These can be mapped to outcomes in the CSF. Communities may incorporate available references, including available CSF mappings, to aid practitioners in using the Profile.
- 5. **Decide what to include in the Profile.** At a minimum, a Community Profile indicates which CSF Functions, Categories, and Subcategories align with community priorities. This helps indicate which cybersecurity activities and outcomes are most supportive to community objectives, operational functions, and other priorities. A Community Profile may also provide discussions of priorities and implementation guidance.

The state of the community that will be served by the Profile (e.g., cybersecurity knowledge and maturity) can inform decisions regarding what type of information to include and the necessary level of detail. Each community determines the appropriate level of detail to communicate and the effective structure of the document (e.g., content that appears in the main body vs. an appendix).

Integrating Other NIST Frameworks

While a CSF Community Profile can be a valuable tool on its own, communities may consider integrating other related or complementary frameworks, such as the NIST (cybersecurity) Risk Management Framework (RMF), or NIST Artificial Intelligence (AI) RMF. Additionally, incorporating links to other resources, such as the NICE Workforce Framework for Cybersecurity (NICE Framework) or NIST Privacy Workforce Taxonomy, may help communities with identifying work roles and aligning staff to implement prioritized Subcategories in the Community Profile.

3.2. Develop



After planning a Community Profile, follow these steps to develop it:

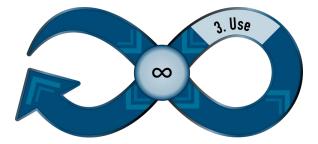
- Identify community priorities and objectives. While each organization within a
 community has its own mission objectives and priorities, there are common or universal
 interests that support the community. Community Profile teams begin with identifying
 these universal priorities, which describe the fundamental purposes, operations, or use
 cases of a community.
 - Questions to ask that may help the community identify its shared priorities include:
 - How would you describe the purpose of the community?
 - What are the critical activities in the community and why are they important?
 - What are the current risk management requirements the community must adhere to?
 - Are there current community opportunities or priorities to include?
 - Are there any dependencies outside the community?
 - What are the threats to the success of the community?
 - What are the key assets that support each priority?
 - What are the risk appetite statements of the community?
 - What assessment criteria should be used?

Once the priorities are agreed upon, the community may decide to rank the priorities in order of relative importance. This helps organizations within the community make strategic planning decisions.

2. Align community priorities with CSF outcomes. Once community priorities are identified, the development team aligns those priorities with the CSF outcomes that enable or support them. Communities can choose a simple prioritization schema (e.g., Included/Not Included) or a multi-level schema (e.g., High, Moderate, Implement Later) to provide more insights when creating a gap analysis or action plan. Inputs for adding and prioritizing outcomes include community-specific Informative References, shared threats in the community, inputs from community experts, and other resources that the community finds beneficial.

- 3. **Fill out the Profile.** There is no required format for a Community Profile. Some communities use a narrative format with prose and tables. Others prefer a table format that can be manipulated and sorted in a variety of ways. Still others prefer a format that can be ingested into and manipulated by governance tools.
 - Development teams can capitalize on existing resources rather than creating the Community Profile from a virtual blank page. For example, some communities may already have a set of priorities or community-specific cybersecurity standards.
 - Also, the NIST National Cybersecurity Center of Excellence (NCCoE) has published multiple Community Profiles that can be used as examples of additional narrative discussions that may be included along with the basic Community Profile contents described in Section 2. Published Community Profiles are available on the NCCoE Framework Resource Center.
- 4. **Engage the community to provide feedback.** Engaging the community for feedback is a critical part of developing an effective Community Profile and increases the likelihood that the Profile will be accepted and used by organizations in the community. The development team may wish to engage the community at multiple milestones during development. At a minimum, once the development team has completed the draft Community Profile, it should seek input from the broader community and incorporate any feedback that will help the Profile be used successfully.
- 5. **Inform the community when the Profile is finalized.** The final Community Profile should be hosted by the community in a location that all community members can access. The community should promote the Profile to its members so they know it is available for use (for example, an email to members or social media announcements).

3.3. Use



- Community Profiles provide a shared view of cybersecurity that facilitates collaboration and coordination throughout the community. It is easier for communities to share information when community members are each starting with a shared way of discussing the topic.
- 291 Examples of how organizations can use Community Profiles include:
 - Inform executive leadership of community-level cybersecurity expectations and goals
 - Align business and operational practices with supporting cybersecurity activities that have been vetted by the community

- Benchmark against community expectations when developing the organization's Organizational Current Profile
 - Inform the organization's Target Profile(s) or use it as the organization's Target Profile
 - Facilitate decision making when allocating budget, staffing, and other resources
 - Communicate cybersecurity posture in a consistent way with community partners (e.g., vendors, supply chain, service providers), standards bodies, or regulators

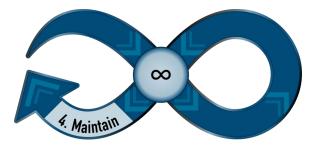
Assessing Current State

Community Profiles can serve as valuable tools for assessing both the community and organizations within the community. At the community level, Profiles can help a community determine where its ecosystem has systemic cybersecurity challenges and work in collaboration to address those challenges.

In addition to using Community Profiles to create an Organizational Target Profile, organizations can use the information in Community Profiles to inform how they conduct internal assessments of their progress in relation to community expectations. Communities may choose to include assessment criteria and implementation examples to facilitate consistent evaluation by community members. These assessments will inform Organizational Profiles and strategic planning efforts for organizations in the community.

For more information on Organizational Current Profiles and Target Profiles, see the *Creating and Using Organizational Profiles Quick Start Guide*.

3.4. Maintain



Collaboration across the community continues to maintain the Community Profile over time. Perform the following activities:

Measure the impact the Community Profile is having and determine whether additional resources are necessary to support successful use. Communities may conduct activities to measure the impact a Community Profile is having over time. Each community will determine its need for measurement and effective measures for evaluating impact. Understanding use and impact can also inform next steps for maintaining the Community Profile and help the community identify any additional 327 resources it may need for effective use. For example, communities may choose to 328 develop guidance for implementation and assessment, establish a forum for ongoing 329 collaboration, or perform other activities. 330 Identify and monitor for changes and feedback that might necessitate updates. As 331 operating environments and cybersecurity risks inevitably change over time, Community 332 Profiles will also need to change. Communities will need to determine an appropriate 333 frequency with which to review their Community Profiles, as well as any circumstances 334 that may necessitate change between periodic reviews. Examples of events that may 335 trigger the need to update a Community Profile include: 336 Changes to: 337 priorities 338 risk management posture (e.g., new threats) 339 laws, regulations, standards, contracts 340 sector composition supply chain 341 342 insurance 343 Feedback from the community (e.g., clarity or utility of content, implementation 344 challenges) 345 Updates to the CSF 346 Update the Community Profile when needed by repeating earlier lifecycle phases. 347 When changes are required, communities can follow earlier steps in the Community Profile Lifecycle to make and communicate updates. Communities may also consider 348 349 whether and how to maintain an archive of previous versions of Community Profiles. 350 Retire Profiles. Communities may also determine that a Community Profile has outlived 351 its usefulness and should be retired. Each community can determine its approach to 352 retiring Community Profiles.

4. NCCoE Resources

- 354 For more information regarding developing and using Community Profiles, see the NCCoE
- 355 <u>Framework Resource Center</u> and join our community of interest by sending an email to
- 356 <u>framework-profiles@nist.gov</u>.