

EXECWEB

Cybersecurity Vendor Guide

to Securing Fortune 1000 Clients
in a Time of Austerity

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INTRODUCTION

In an era characterized by economic turbulence and budgetary constraints, the world of cybersecurity has stood resilient, steadfastly defending against relentless cyber threats. In this e-book, we delve deep into the strategies and insights necessary for cybersecurity vendors to navigate this challenging landscape successfully.

The Impact of the Market Downturn on Cybersecurity Budgets:

Chapter 1 opens the discussion on the remarkable resilience displayed by the cybersecurity industry amid economic crisis. The never-ending cyber attacks have compelled CISOs to allocate substantial budgets to maintain robust defenses, thus fueling the growth of the B2B cybersecurity market. With insights from "The CISO Circuit" by YL Ventures, we explore how cybersecurity budgets have fared, with surprising statistics revealing both stability and growth alongside reductions and frozen funds.

How CISO Buying Behavior Has Changed

Chapter 2 further investigates the changing dynamics of cybersecurity investment, highlighting the top priorities of CISOs, such as ROI, cost reduction, and quick time-to-value.

Which Sectors Are Topping Fortune 1000 Cyber Security Budgets

Chapter 3 ventures into the sectors poised to lead cybersecurity spending in the fiscal year 2023. Banking, Discrete Manufacturing, Professional Services, and Federal/Central Government emerge as key players, drawing the attention of malicious actors due to their possession of sensitive data.

How Vendors Can Cater to Budget-Driven Needs

Chapter 4 addresses the pivotal role of cybersecurity vendors in a time of austerity. We explore the challenges vendors face in a market driven by budget constraints, including heightened competition, budgetary limitations, and evolving priorities. Moreover, we provide strategies for positioning products and services as cost-effective solutions, emphasizing the importance of building strong, collaborative relationships with CISOs.

References

Throughout this e-book, we rely on credible sources and references to substantiate our findings and insights. These sources provide valuable context and support for the recommendations and strategies we present.



The **Impact of the Market Downturn** on Cybersecurity Budgets

Amidst the prevailing economic crisis, the cybersecurity industry has demonstrated remarkable resilience in the face of financial turbulence that has affected numerous sectors. It can be attributed to a clear reason: cyber threats continue unabated, prompting CISOs to secure robust budgets in order to maintain strong defenses and thus sustain the B2B cybersecurity market.

In a recent "The CISO Circuit" report by **YL Ventures**, CISOs have successfully integrated new solutions into their strategies, bolstering organizational security and sustaining the B2B cybersecurity market. Astonishingly, **45%** of cybersecurity budgets have held steady or increased. Around **33.3%** of respondents noted unchanged budgets, while **12.2%** enjoyed a budget increase.

2023 Enterprise Cybersecurity Budgets

33%
DECREASED

21%
FROZEN*

33%
UNCHANGED

12%
RAISED

The CISO Circuit by
YL VENTURES

Conversely, 33.3% of cybersecurity budgets have encountered reductions, and concurrently, 21.2% of cybersecurity leaders find themselves grappling with frozen budgets, which translates to an inability to allocate funds for new expenditures.

“Reported statistics show that cybersecurity budgets saw only a modest 12% increase.”

– The CISO Circuit (YL Ventures)

It's evident that cybersecurity is not entirely shielded from market influences affecting buyer behavior. The economic downturn has reduced the purchasing power of enterprises across various industry sectors, resulting in more substantial losses. While the broader scenario does present a more **challenging sales environment**, it's important to note that it is not a completely bleak situation.





The Response: How **Buying Behavior Of CISOs** Has Changed

For the first time in the context of an economic downturn, cybersecurity has maintained its steadfast position near the apex of enterprise priorities. Although the challenges may be less formidable compared to previous economic downturns, the imperative to meticulously justify financial allocations within this domain remains undiminished.

Embracing the ethos of **"Doing more with less,"** as Mark Guntrip, Senior director of

Cybersecurity at Menlo Security, mentioned in a recent interview, underscores the need to not only validate the budgets secured but also establish a robust foundation for securing future budgetary allocations. This marks a significant departure from past practices, requiring a justification of expenditures that align seamlessly with strategic objectives while optimizing cost efficiency.

“ROI measurement is the compass guiding CISOs through the cybersecurity investment landscape”

The **CISO Circuit report** also found that ROI, cost reduction, and Quick Time-to-Value in a POC (discussed on the next page) are the top three priorities for CISOs when investing in a cybersecurity solution. We found similar priorities in one of our webinars conducted on the Execweb YouTube channel in which CISOs shared their thoughts on “The impact of the recession on CISOs Budgets And Decision Making Process”

The consensus among virtually all panelists was that there is a mounting imperative to gauge the efficacy of cybersecurity solutions through the lens of return on investment (ROI). A favorable ROI not only underscores the solution's value but also fortifies the argument for securing budget allocation in the upcoming fiscal year.

Ira Winkler (CISO at CYE Security) emphasizes the challenge of balancing cybersecurity costs with potential losses. He suggests finding the “risk optimization point” – determining acceptable potential losses and selecting countermeasures to achieve it, akin to long-term investments.

Awab Arif

CISO at
Bank of Hope



It's essential for vendors to recognize that pricing their products solely based on their development costs and expected return on investment (ROI) might not always align with the needs and priorities of potential buyers. While they have invested significantly in creating innovative solutions, the key question remains: Does the problem these solutions address have an equally significant impact on the buyer's end?

Vendors must grasp that purchasers like you can't justify purchasing a cybersecurity solution valued at \$1000 if it only saves \$100. The cost-benefit analysis must make sense for your company. If the solution doesn't promise a substantial ROI, it's reasonable for you to opt for manual processes rather than investing in an expensive and supposedly innovative solution that the vendor is marketing. In a competitive market, vendors should focus on demonstrating the tangible benefits and long-term value their products provide to potential customers rather than relying solely on development costs as a pricing benchmark.

CISO'S BUYING PRIORTIES

In 2023 (Via YL Ventures)

Product ROI

With budgets under scrutiny and a growing need for cost-effectiveness, CISOs are rigorously evaluating the ROI of cybersecurity products. They are no longer content with security solutions that merely promise protection; instead, they demand tangible evidence of how a product will deliver measurable returns on the organization's investment.

01

02

Cost Reduction

Economic downturns and budget constraints have amplified the significance of cost reduction in cybersecurity decision-making. CISOs are acutely aware of the need to optimize spending while maintaining robust security measures. They seek solutions that not only bolster protection but also do so efficiently, minimizing unnecessary overhead and ensuring every dollar spent contributes to the organization's security posture.

Quick Time to Value in POC

CISOs recognize that time is of the essence when responding to emerging threats. During Proof of Concept (POC) evaluations, they emphasize the importance of quick time to value. This means they expect to see tangible benefits and results from a cybersecurity product or solution rapidly, often within the early stages of implementation. CISOs are inclined to favor solutions that can be deployed swiftly and begin delivering protection

03



How Vendors Can **Cater to Budget-Driven & ROI-focused Needs**

As organizations continue to navigate challenging economic conditions and prioritize budget-driven decisions in the cybersecurity landscape, vendors must adapt and offer solutions that align with these needs. This requires a proactive approach to understanding the evolving financial constraints and security priorities of their clients.

This chapter lists down and addresses the **challenges that vendors face in a time of austerity**, strategies for positioning products and services as cost-effective solutions, and the importance of building strong relationships with Chief Information Security Officers (CISOs).



HEIGHTENED COMPETITION

With organizations scrutinizing every expenditure, the competition among cybersecurity vendors intensifies. Vendors must differentiate themselves not only in terms of product features but also in cost-effectiveness and return on investment (ROI) to maintain stand out and gain competitive advantage

BUDGETARY CONSTRAINTS

Clients have limited cybersecurity budgets, which means vendors need to work within tighter financial parameters. This has made it difficult for them to sell their services, as businesses may not be able to afford the upfront costs. Vendors may need to offer creative pricing models and flexible payment options to close deals.



NOW ☒
LATER ☐

CHANGING PRIORITIES

As CISOs adapt to new budgetary priorities, vendors must align their offerings with the evolving needs of their clients. Understanding what CISOs prioritize, such as ROI and cost reduction, becomes crucial.

GUIDELINES FOR VENDORS

Navigating Internal & External Factors

External Factors

✓ CISO's Priorities

Vendors can cater to changing CISO priorities by offering solutions that emphasize ROI, cost reduction, and a quick time to value during proof of concept (POC) implementations.

✓ Trending Solutions

Keep an eye on the latest cybersecurity solutions enterprises are interested in and what sectors are spending the most on cybersecurity. (See the next slides)

✓ Budgetary Constraints

Vendors should adjust to CISOs' limited budgets by offering cost-effective solutions and innovative pricing strategies, fostering mutually beneficial partnerships.

Internal Factors

✓ Flexible Pricing Models

Offer flexible pricing structures, such as subscription-based services or pay-as-you-go options, to accommodate clients with varying budgetary constraints.

✓ Rapid POC Deployment

Highlight how your solutions deliver quick time-to-value, allowing clients to see results and cost savings sooner rather than later.

✓ Customized Solutions

Tailor your offerings to meet the specific needs and budget constraints of each client. This personalized approach can be a compelling selling point.



Which Sectors Are **Topping Fortune 1000** Cyber Security Budgets

As organizations continue to navigate challenging economic conditions and prioritize budget-driven decisions in the cybersecurity landscape, vendors must adapt and offer solutions that align with these needs. This requires a proactive approach to understanding the evolving financial constraints and security priorities of their clients.

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1. BANKING

2. DISCRETE
MANUFACTURING

3. PROFESSIONAL
SERVICES

4. FEDERAL/CENTRAL
GOVERNMENT

Top Budgetd Sectors

Which Sectors Are Topping Fortune 1000 Cyber Security Budgets

In the fiscal year of 2023, notable surges in cybersecurity products & services are anticipated. According to the **International Data Corporation (IDC) report**, Banking, Discrete Manufacturing, Professional Services, and Federal/Central Government are poised to spearhead this surge in allocations.

- These sectors interest malicious actors due to their possession of sensitive data, often making them prime targets for cyberattacks.
- The proliferation of interconnected devices contributes to an expanding attack surface, enabling cyber adversaries to launch increasingly sophisticated and widespread attacks.

- The growing adoption of cloud computing amplifies the potential points of entry for attackers, underscoring the need for heightened security measures to protect sensitive data
- Industries subject to stringent regulatory frameworks regarding data security and privacy are compelled to implement robust cybersecurity measures

Security Spending Guide Forecast 2023

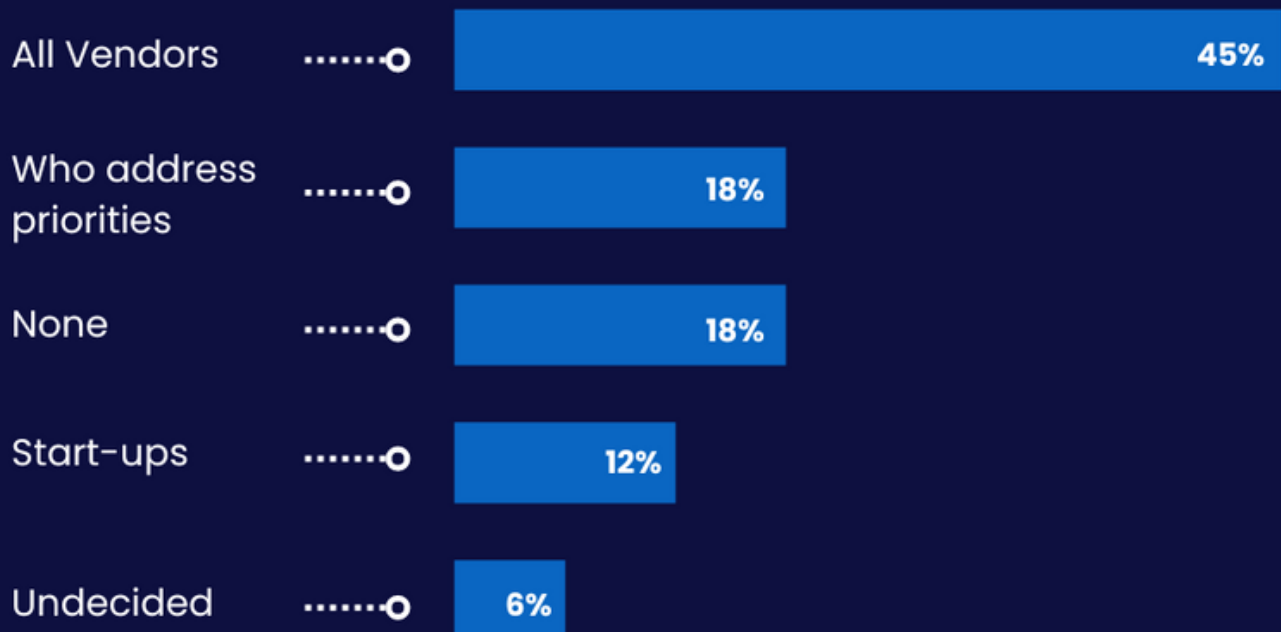
Source: IDC



To shield their data and systems from cyber threats, these sectors invest in diverse cybersecurity solutions, including **integration services, endpoint security, network security, cloud security, IAM, DLP, and MSS. Integration services** lead in market share, playing a central role.

Amid the intricate cybersecurity landscape, these sectors adopt a multifaceted approach. Chosen solutions form a cohesive strategy, with integration services as the linchpin. This proactive stance not only strengthens their resilience but also upholds stakeholder trust.

Which New Vendors are CISOs Meeting?



Source: YL Ventures

A significant **63% of respondents** now spend more time evaluating vendors and sales processes, emphasizing the increasing significance of building relationships and providing relevant insights.

Lastly, CISOs typically **prefer introductions over cold outreach**, as they remain interested in engaging with vendors in more evolved ways. They value vendor meetings as a means to stay informed about industry developments due to their curiosity and desire to stay current with innovation.



“CISOs are still interested to hear from new vendors, simply in different capacities than before.”

- YL Ventures

“

Timing and approach matter in building relationships, as offering value tends to be more successful than seeking something upfront.

**Jim Rutt
(CISO @ Dana Foundation)**

“

It comes down to need & timing. I plan purchases in advance, so educate me about your offerings upfront. Busy seasons mean no time for meetings; just tell me what you do and your offer.

**Bradley Schaufenbuel
(CISO @ Paychex)**

Shawn Mininger

CISO at
Ingram Micro



Successful sales are based on relationships. I will tell you for sure, one hundred thousand percent, what will not work – do not ever send me an email that says, "Book time on my calendar." If you are putting the impetus on me to contact you, that's ridiculous, and quite frankly, it immediately puts it in my delete box.

When you are first trying to get that first couple of minutes in, first of all, you have to tell me why I should care. Number two, you need to be ready with your elevator pitch because, how am I going to bring that to my board and get budget for it if the vendor that makes it doesn't know how to talk about it? How am I supposed to be able to talk about it?

Spend a little bit of extra money on that sales channel leader or sales leader that actually has relationships and has some maturity, because that's the one thing that's going to get the phone calls. Not that inside sales young team, as much as I'm sympathetic to these young kids that are calling me, and I don't want to be rude to them, they're not going to get time on my calendar.

CONCLUSION

Our aim with this e-book has been to provide a comprehensive guide to navigating the complexities of securing Fortune 1000 clients in a time of austerity. The intersection of economic constraints and cybersecurity threats presents both challenges and opportunities. With the knowledge and tools presented here, cybersecurity vendors can not only survive but thrive in this dynamic landscape.

As we look to the future, the cybersecurity industry will continue to evolve, and new challenges will undoubtedly arise. However, armed with the insights and strategies shared in this e-book, vendors are well-prepared to adapt, innovate, and secure the digital frontier for years to come. Thank you for joining us on this journey, and we wish you success in your endeavors to secure the digital world.